

How to Create a ticket

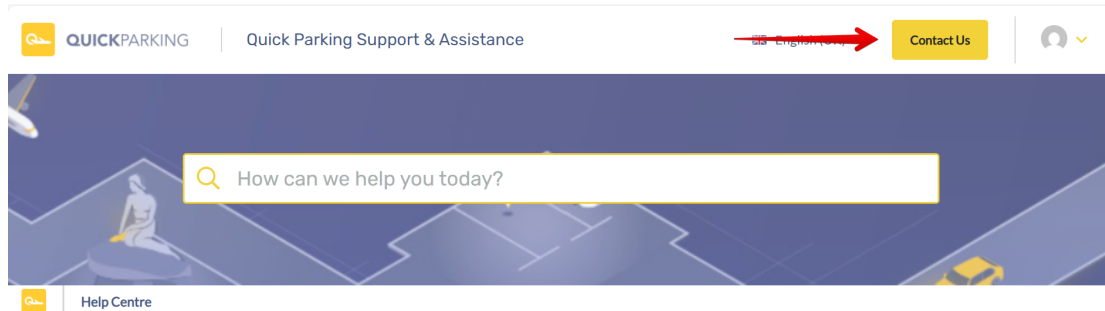
Josip Marusic - 2026-04-14 - [QP Manuals & Guides \(Open\)](#)

As an administrator of the Quick Parking platform, you may occasionally need to get in touch with our support team - to ask questions or assistance with a process, but also to report bugs.

We have a dedicated support team in place to assist you with all of these requests and more, but particularly when you report a bug or issue to us, we need to ensure that we have as much information as possible as to what is going on. This means that we can be as efficient as possible when troubleshooting, testing and fixing problems that may pop up.

To assist you with this, we have put together a template on how best to provide this information - we know that sometimes all the information may not be available, but the more we have, the better it will be.

You can contact our Support Team by clicking on Contact Us in the top right corner and filling in the contact form. Contact us is also available as one of the tiles on the home page.



We would appreciate it if you could share as much information as possible through the Message field, and describe the steps you took so we could reproduce the issue more easily. Any additional attachments or screenshots are also welcome.



Create a support ticket below OR for Urgent 'Prio1' assistance please call us on: +31 850271617 (24x7)

Please enter as much information about your issue or query as possible. Once received, our team will review and get back in touch as soon as we can! Thank you!

Name *

Email

[Manage my email addresses](#)

CC

Subject *

Priority *

Low Priority (Information or Feature Request) ▼

Jira Ticket URL / Number (Internal Only)

Message *

Add attachment

or

Through your Help Center profile, you will be able to track the status of all your submitted tickets by clicking on your profile logo in the top right corner.

(UK) ▾

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